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LICENSE,EXP CAP,DD4200,MORE THAN 120TB LICENSE,BOOST,DD4200 LICENSE,ENCRYPTION,DD4200 LICENSE BASE DD OE DD4200=IA MT: DLM2100 DLM2100 DD FICON MM 2 CHANNEL IVB DLM2100 - VTE DD OS LICENSE 2 CHANNEL MT: DLM2100 DLM2100 DD FICON MM 2 CHANNEL IVB DLM2100 - VTE DD OS LICENSE 2 CHANNEL MT: DLM2100 DLM2100 DD FICON MM 2 CHANNEL IVB DLM2100 - VTE DD OS LICENSE 2 CHANNEL MT: DLM2100 DLM2100 DD FICON MM 2 CHANNEL IVB DLM2100 - VTE DD OS LICENSE 2 CHANNEL			
2. WARRANTY AND SUPPORT		WILL COMPLY? YES/NO	REMARKS
2.1. Solution Support	2.1.a. Proposed backup system solution support and maintenance agreement must include one year (1) support and maintenance on all parts, components, peripherals and both Hardware (parts and labor) and Software included in the bid.		
	2.1.b. Must include 24/7 local and remote technical and help desk support , phone, online chat, email		

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	and onsite support; including support to hardware call home feature for one (1) year		
	2.1.c. Remote technical and help desk support to be provided to LANDBANK must include desktop sharing capability for speedy troubleshooting and problem resolution.		
	2.1.d. Must include onsite support for severity one (1) issues for one (1) year		
	2.1.e. Support must always be available and accessible on demand as part of the support and maintenance agreement.		
	2.1.f. The support and delivery services specified are exclusive for this storage model/product and must not be related to other storage models/products that are not part of the terms of reference or the contract unless otherwise specified		
2.2. Personnel Qualification	<p>2.2.a. Curriculum vitae of at least five (5) onsite support personnel must be provided in the bidding document with the following qualifications:</p> <ul style="list-style-type: none"> Support personnel must also be certified, knowledgeable and experienced on with connectivity and configuration with the enterprise, midrange and Intel servers, operating systems and. 		

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	<ul style="list-style-type: none"> • Support personnel must be a certified support engineer. • Support personnel must be knowledgeable with server, storage, and appliance media zoning. • Support personnel must be knowledgeable on the backup system/appliance solution model/product line with at least five (5) years' experience in backup management and maintenance. 		
	2.2.b. Must provide onsite and remote support for storage related downtime activities which include repairs, preventive maintenance, Business Continuity IT Drills and data center (head office and offsite) power supply maintenance.		
2.3. Onsite Health Check	2.3.a. Must include quarterly health checks which will form part of the support and maintenance agreement for one (1) year		
	2.3.b. Must provide a quarterly service or activity report on the checks performed on the backup system solution, including health status and recommendations on availability improvements and maintenance for one (1) year.		
2.4. Offline Storage System Activity	2.4.a. Must provide onsite and remote support for host upgrade and migration activities as part of the support and maintenance agreement		

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	2.4.b. Must provide onsite and remote support for storage upgrade and data migration activities as part of the support and maintenance agreement		
	2.4.c. Must provide onsite and remote support for storage related downtime activities which include repairs, preventive maintenance, and data center (head office and offsite) power supply maintenance		

REQUIREMENT		WILL COMPLY? YES/NO	REMARKS
3. QUALIFICATIONS			
3. Bidder Qualification	3.1.a. Must be a certified Dell EMC partner/reseller and must provide proof or documentation in the form of Manufacturer's Certificate issued by Dell EMC		
	3.1.b. Dell EMC partner/reseller must be able to provide support for Dell EMC Data Domain, Disk Library for Mainframe and VMAX3 Storage Systems and its components.		
	3.1.c. Dell EMC partner/reseller must provide reference for three (3) completed Dell EMC for projects for the last two years. Provide document proof. Include company name, name of project, contact numbers and email address of vendor clients.		
	3.1.d. Dell EMC partner/reseller must provide a certification of satisfactory performance from LANDBANK-TMG.		

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4. MAINTENANCE COST			
4. Maintenance Cost	4.1.a. MA cost of the Dell EMC Support and Maintenance Agreement must be not be more than 20% of the purchase cost, VAT included, and should be in Philippine Peso.		

5. OTHER PROVISIONS			
5. These additional provisions are regulatory requirements	5. 1.a. Contract Agreement between LANDBANK and the Dell EMC partner/reseller must include access of LANDBANK to the public financial information of the Dell EMC partner/reseller.		
	5.1.b. Contract Agreement between LANDBANK and the Dell EMC partner/reseller must include provision allowing LANDBANK to cancel the contract by contractual notice of dismissal or extraordinary notice of cancellation if so required by the Bangko Sentral ng Pilipinas.		
	5.1.c. The Winning Bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank. Must submit [eg. Latest Financial Statement (FS), Business Continuity Plan (BCP) that are related to the Bank, and List of Updated Technical Support (include name, contact numbers and email address), etc]		

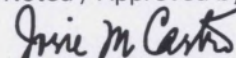
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6. GENERAL AVAILABILITY			
6. Delivery	6.1.a. One (1) year to commence on December 8, 2020		

7. PAYMENT MILESTONE			
7. Terms of Payment	7.1.a. Payment for the Dell EMC Support and Maintenance Agreement is within 30 calendar days after acceptance of invoice.		

END of Terms of Reference

Noted / Approved by:


JOSIE M. CASTRO

Acting Head, DCMD

Procedures in Submission and Opening of Electronic Bid

1. Upon submission of a duly filled-up LBP Secure File Transfer Facility (LBP SFTF) User Registration Form together with copies of LANDBANK Official Receipt and Payment Acceptance Order for non-refundable bidding fee to the HOBAC Secretariat, the prospective bidder shall receive an email with log-in credentials to access the LBP SFTF.
2. The prospective bidder shall submit its electronic bid by uploading the same in the LBP SFTF (please refer to the Guide in Accessing LBP Secure File Transfer Facility below). The electronic bid consisting of two copies/files must be labelled with bidder's assigned short name, last six (6) digits of the bidding reference number and bid copy number, each separated with a dash sign. Thus, for a project with bidding reference number LBPHOBAC-ITB-GS-20200521-01 that XYZ Company wants to bid on, the archived files shall be labelled as XYZ-052101-C1 and XYZ-052101-C2. The archived files shall be generated using either WinZip, 7-zip or WinRAR and must be password-protected. Only bids that are successfully uploaded on or before the deadline shall be accepted.
3. Each of the above mentioned archived files shall contain the Technical Proposal and Financial Proposal files. The files shall be labelled as above plus the word "Tech" or "Fin" in the case of the Technical Proposal and Financial Proposal, respectively. Thus, using the above example, XYZ-052101-C1 shall contain the PDF files labelled XYZ052101-C1-Tech and XYZ-052101-C1-Fin while XYZ-052101-C2 shall contain the PDF files labelled XYZ-052101-C2-Tech and XYZ-052101-C2-Fin. In case of modification of bid, "Mod" shall be added at the end of the specified file names (e.g. XYZ-052101-C1- Mod and XYZ-052101-C1-Tech-Mod).
4. The Technical Component and Financial Component files shall be in PDF format and password-protected. All the required documents for each component shall be in one (1) PDF file, sequentially arranged as indicated in the Checklist of Bidding Documents and must be signed by the authorized signatory/ies when required in the form.
5. The archived files and the PDF files shall be assigned with a different password each and these passwords shall be disclosed by the bidder only upon the instruction of HOBAC during the actual bid opening. In case an archived/PDF file fails to open due to a wrong password, the specific bidder shall be allowed to provide the HOBAC with passwords up to five (5) times only. The same number of attempts shall apply to Copy 2 of the bid, in case there is a need to open it. If the archived/PDF file still could not be opened after the maximum allowable attempts, the bidder concerned shall be disqualified from further participating in the bidding process.

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6. The prospective bidder shall receive an acknowledgement receipt via email after successful uploading of its/his electronic bid. If no email is received within one (1) hour after successful uploading, the bidder shall call the HOBAC Secretariat at (02) 8522-0000 local 2609 to confirm whether the submission has been received, and if so, request for the acknowledgment of receipt of the electronic bid. Electronic bids received after the deadline shall not be accepted by the HOBAC. Thus, bidders are requested to upload their electronic bids at least two (2) hours before the deadline.
7. On the bid opening date, the bidder shall confirm its/his participation in the online meeting with the HOBAC Secretariat at least one (1) hour before the scheduled meeting. Only one account/connection per participating bidder shall be allowed to join the meeting. If the bidder has more than one (1) representatives, the said representatives may take turns in using the account/connection.
8. Projects with participating bidders in attendance shall be given priority in the queuing.
9. Upon the instruction of the HOBAC Chairperson to start the bid opening activity, the HOBAC Secretariat connects the participating bidder/s to the videoconferencing/group calling session. The HOBAC Secretariat shall record the session and act as Moderator of the meeting all throughout.
10. Once the connections are in place, the HOBAC, with the assistance of the HOBAC Secretariat, retrieves the archived file from the LBP SFTF and opens the same. The Technical Proposal shall be opened first. Upon instruction from the HOBAC, the bidder concerned shall disclose the passwords for the archived file and the PDF file of the Technical Proposal. The retrieval, opening and page-by-page review of documents shall be shown to the participants through screen sharing.
11. The HOBAC then determines the eligibility and compliance with the technical requirements of the specific bidder using a nondiscretionary "pass/fail" criteria. Only bidders that have been rated "Passed" shall be allowed to participate in the succeeding stages of the bidding process.
12. The HOBAC, with the assistance of the HOBAC Secretariat, shall then open the Financial Proposals of those bidders that have been rated "Passed". Upon instruction from the HOBAC, the bidder concerned shall disclose the password for its/his Financial Proposal. The opening and page-by-page review of documents shall still be shown to the participants through screen sharing.
13. The HOBAC, with the assistance of the HOBAC Secretariat, conducts bid evaluation and ranking of the bids. The results of bid evaluation and ranking shall be recorded in the

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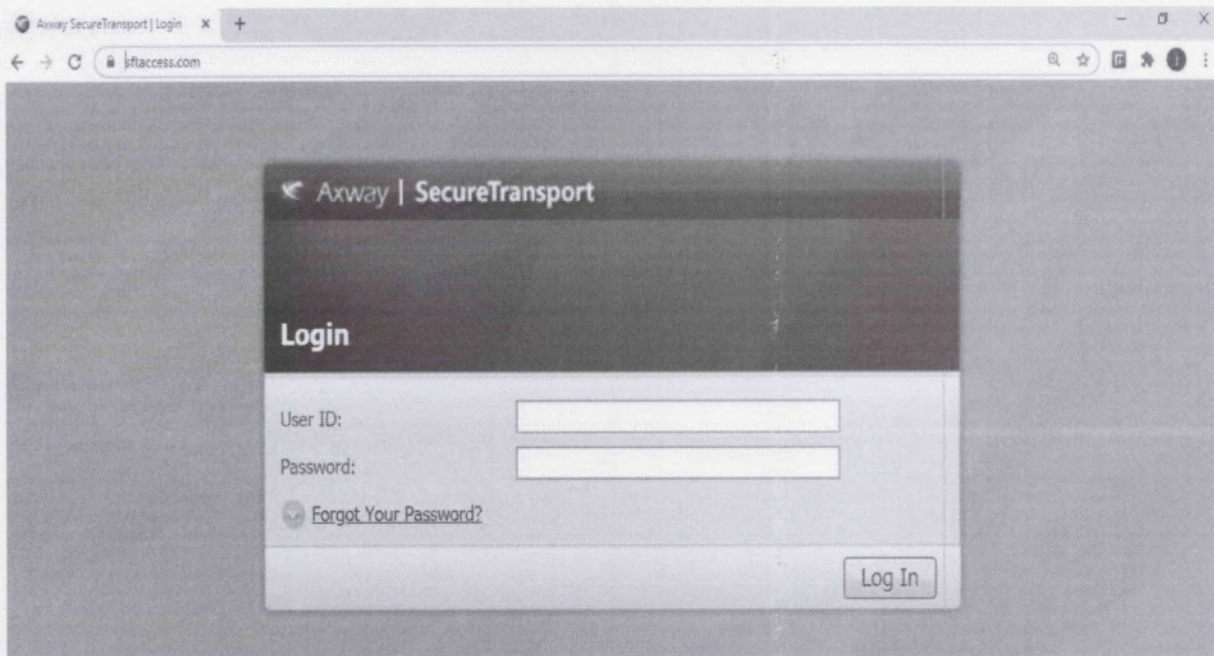
Abstract of Bids, which shall be signed by the HOBAC Members and Observers. The result of evaluation and raking shall also be announced to the participants.

14. The access of the bidders to the session shall be terminated once the Chairperson has declared that the bid opening activity for a specific project has been finished.
15. MS Teams Application shall be used in the conduct of online bidding. In the event that it is not available, other videoconferencing applications may be used as an alternative in conducting the meeting.

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Guide in Accessing LBP Secure File Transfer Facility

1. Open browser and type the url: <https://www.sftaccess.com>.



2. Log-in with the credentials provided via email. (Note: Log-in credentials will be received upon submission of a duly filled-up LBP SFTF User Registration Form together with copies of LANDBANK Official Receipt and Payment Acceptance Order for non-refundable bidding fee)

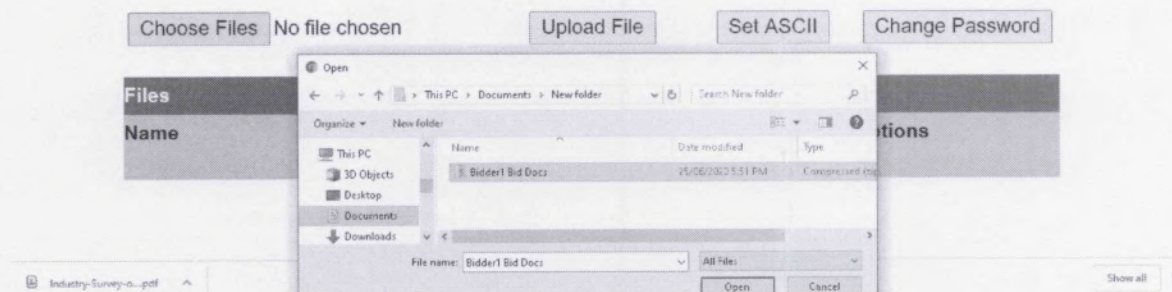
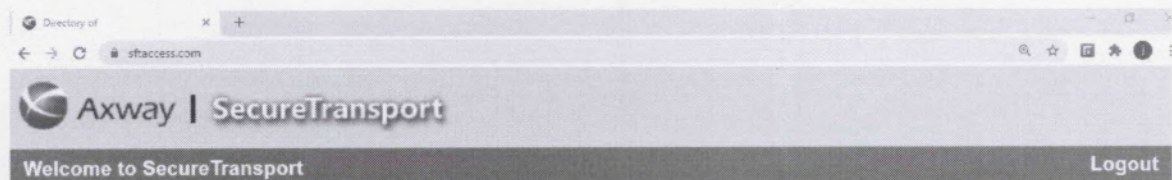
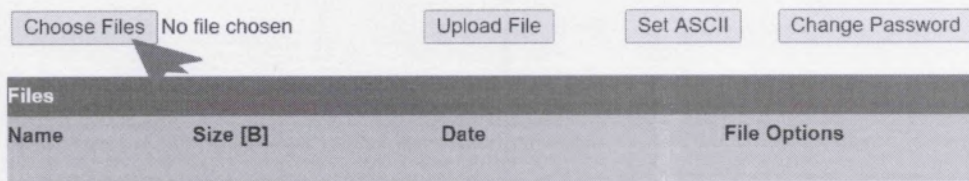
Username: **[E-mail Address] e.g. bidder1@bidder.com**

Password: **[Landbank-provided password]**

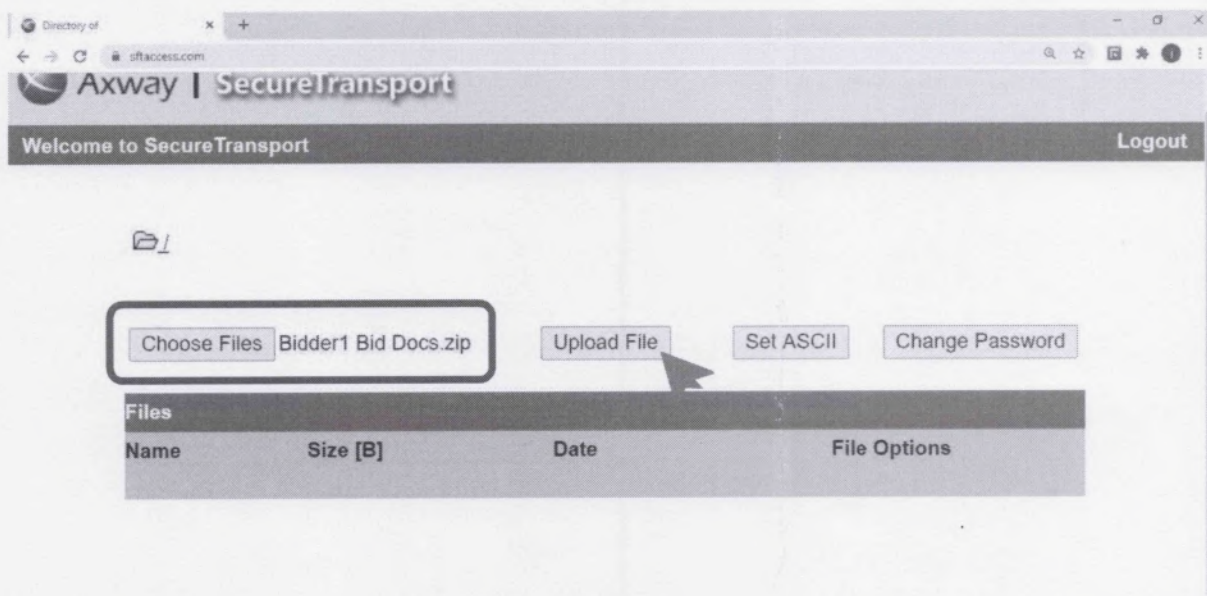
3. Upon successful login, click '**Choose Files**' to upload file/s.

Notes:

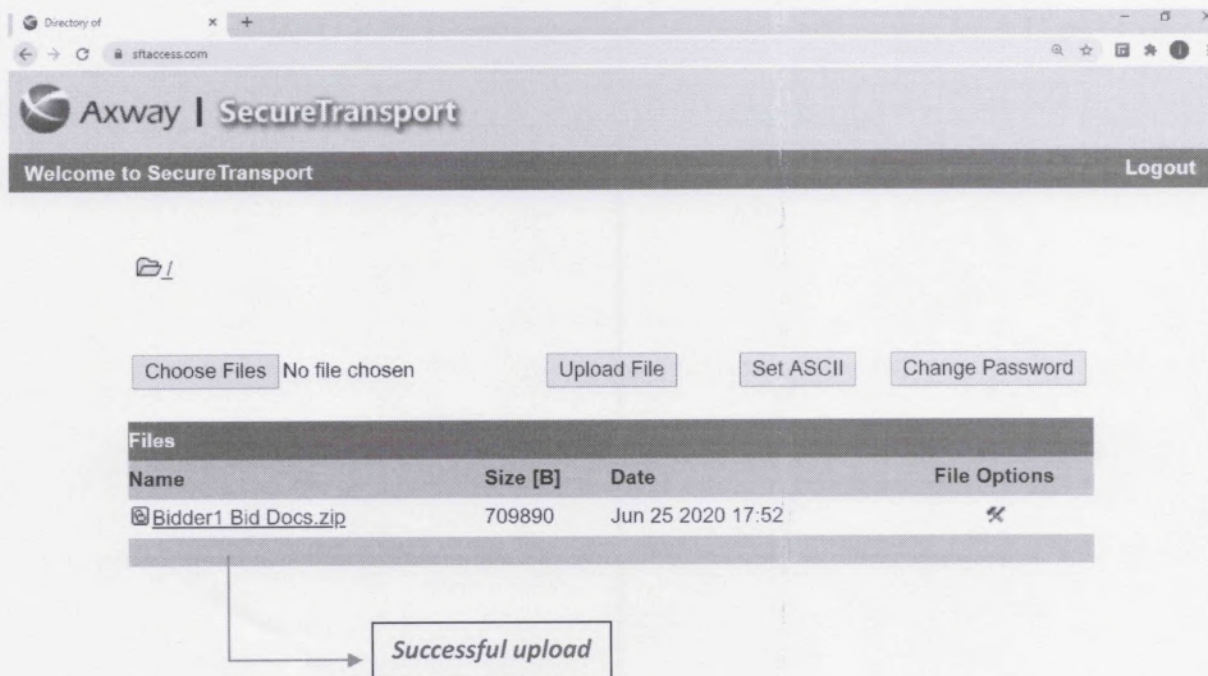
- 1. Files should be encrypted/password-protected.*
- 2. Please follow the instructions in Item 2 of the above Procedures in Submission and Opening of Electronic Bids.*



4. Click '**Upload File**' to upload the selected file/s.



5. Once a successful upload is completed, the files cannot be deleted anymore. The bidder will also receive a system-generated acknowledgement receipt in its registered e-mail address. A screenshot of the uploaded Bid/s should be taken by the bidder for record purposes.



File Repository of Bid Documents

All uploaded bid documents will be stored in the dedicated SFTF directory of a particular bidder and will be accessible by the assigned ProcD personnel.

LBP SECURE FILE TRANSFER FACILITY REGISTRATION FORM

Name of Participating Bidder/"Company"		
Complete Address of the Company:		Contact Number/s:
AUTHORIZED LBP SECURE FILE TRANSFER USER/S:		
Name of Authorized Representative:	Official Email Address:	Contact Number/s:
TERMS AND CONDITIONS:		
<p>The Company, through its Authorized User/s, shall:</p> <ol style="list-style-type: none"> 1. Use LBP's Secure File Transfer Facility to securely transmit files to LBP Procurement Department only for the purpose of online submission of bidding documents. 2. Be responsible for the confidentiality of its assigned log-in credentials. (i.e. assigned user ID) 3. Only upload agreed upon file formats and shall not upload any file/s containing inappropriate content, material that violates or infringes in any manner on the intellectual or proprietary rights of others, and any malwares, software virus, "Trojan Horse" program, "worm" or other harmful or damaging software or software component. 4. Agree and ensure that the computing devices to be used for LBP's Secure File Transfer Facility have the updated anti-virus software and operating system security patches, as minimum requirements in order to establish connectivity, to maintain and ensure the security, integrity and availability of the LBP Secure File Transfer Facility. 5. Agree not to use a public wi-fi/hotspot such as but not limited to those offered in coffee shops, malls, restaurant or hotels to access into the LBP Secure File Transfer Facility. 6. Agree that LANDBANK may revoke, block, or permanently disallow the use of this facility without prior notice due to reasons that may compromise the Bank's security. 		
AGREEMENT:		
<p>As an Authorized User, I hereby agree:</p> <p>To the above terms and conditions Not to disclose any confidential information regarding the LBP Secure File Transfer Facility. To avoid using unauthorized users/computers to input credentials; and That unauthorized dissemination of information about the LBP Secure File Transfer Facility shall be considered a security breach and is ground for the immediate termination of the account.</p>		
<div style="border-top: 1px solid black; margin-top: 10px;"> Authorized User (Signature over Printed Name) </div>		

Please print N/A in blank spaces